

# Fraud Awareness & Prevention

March 1, 2018
Higher Education Trustee Training



#### Goals

- Raise fraud awareness
  - because awareness is a form of prevention

#### Fraud Awareness video on OIG website:

 https://www.youtube.com/watch?v =e9ZQ9gaLM6c



## What is fraud?

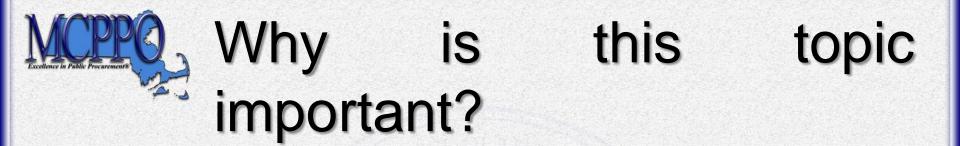
- SIMPLE: Lying to get something that doesn't belong to you.
- Characterized by deception or a violation of trust
- Deprives another of something of <u>value</u>.
- Typically for "gain." But, unnecessary for a crime.
- Fraud is committed by individuals and/or organizations.
- Often related to a crime. Ex: larceny, kickbacks, false entry in corporate books.



# Fraud is often part of a crime!



- Like most crimes, fraud occurs with regularity, does not discriminate, can be of any size, complexity, or duration.
- It can happen to you or your organization.



1) Government programs account for about 25% of all frauds. Higher Education is considered a "high risk" area!

2) Prevention is easier than detection –saves money, reputation, morale, etc.



#### Why?

3) Cost control – 35% reduction in losses when there is fraud training to raise awareness. (ACFE)







## Why?

4) Fiduciary Duty — "An individual in whom another has placed the utmost trust and confidence to manage and **protect property or money**. The relationship wherein one person has an obligation to act for another's benefit." (http://legal-dictionary.thefreedictionary.com/fiduciary+duty)

Protecting property and money placed in your trust requires an attempt to address risks including fraud.



#### And last, but not least....

#### 5) Because fraud happens!!!

No person or organization is immune.



#### Recent Examples

- Harvard U: IT Mgr stole iPads, TVs, etc. (\$80K)
- Emory U: nursing school tuition payments to outside pay pal account. (\$300K)
- Georgetown U: embezzlement (\$400K)
- For Profit Schools: tuition scams
- NCAA athletics: cheating
- Merrimack College: financial aid director loan fraud
- UMass: time theft (\$77K)



## Theory: Triangle

## The Fraud





## Theory

 80% of "us" might commit fraud given the right rationalization, pressure and opportunity.

- Nat'l Assoc of Corporation Counsels
- Nat'l Assoc of Corporate Directors
- ACFE



## Typical Fraudster

(2016 ACFE Report to the Nations)

- 36% in management
- 50% between ages of 36 -50
- 69% male
- 25% w/entity 10+ years
- 18% in accounting office
- 85% are first-timers with clean profiles
- Respected, Trusted, Responsible employees.



Anyone you know?????



## Typical Fraud

- Median loss for "executive" fraud = \$600,000.
- Others = approx. \$150,000

Lasts about 2 years

 Accounting/Finance and Procurement are hardest hit departments



#### Causes of Fraud

Lack of adequate internal controls is #1

Lack of management <u>oversight</u> is #2

Override of controls is #3

Poor tone at the top is #4





## RED FLAGS: BASIC EXAMPLES

#### Red flags are warnings, not evidence

- Lack of supporting documentation
- Weak governance!
- Lack of responsiveness/reporting
- Complaints
- Resistance to rules & oversight







#### Anti-Fraud Program

- HOTLINE
- Focused & proactive oversight
- Training
- Policies
- Internal controls
- Strong anti-fraud culture
- Questioning



- Basic Security
- Response Plan
- Fraud Risk Assessment
- Common sense

Audits, but....

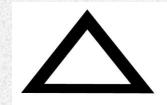


#### Audits detect less than 10% of frauds





#### For perspective: Think Triangle



 Willingness to commit fraud decreases when fear of getting caught increases.

Think about <u>Speeding</u>!





## For more information or assistance

Contact the Office of the Inspector General at:

www.mass.gov/ig

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